Sierra Business Council Rebate Program
Terms And Conditions

1. **ELIGIBILITY:** Eligibility to participate in the Sierra Business Council's ("SBC") Northern Rural Energy Network ("NREN") Rebate Program ("Rebate Program") pursuant to this application is conditioned upon the following criteria:
    a. The equipment listed on the application and on the Proof of Purchase, as defined below (collectively, the "Equipment"), has been installed at the installation site address shown on the application (the "Installation Site Address") and is fully operational. The Installation Site Address must receive electric service from Pacific Gas & Electric ("PG&E") or a Community Choice Aggregator ("CCA"), such as Pioneer Community Energy, and be located within the SBC service area of: Alpine, Amador, Butte, Calaveras, El Dorado, Lassen, Mariposa, Nevada, Placer, Plumas, Sierra, Sutter, Tuolumne, and Yuba counties.
    b. The Installation Site Address receives electric and/or gas service through the Service Agreement ID listed on the application.
    c. The electric and/or gas account serving the Installation Site Address has active service through PG&E or Pioneer Community Energy and includes the "Public Purpose Programs" charge on the bill.
    d. The Equipment was installed within 6 months from the date listed on the Proof of Purchase and is fully operational. Equipment purchase must occur on or after 4/12/2025.
    e. The Equipment is new and meets all eligibility requirements, as identified on the Northern Rural Energy Network SBC rebate website pages.
    f. SBC receives a complete application package within 90 days of the Equipment Installation Date.

2. **ENERGY SAVINGS AND EQUIPMENT LIFE:** Applicant understands that rebates are offered for the purpose of providing the California Public Utilities Commission ("CPUC") reduced energy consumption and/or associated emission reductions over the life of the Equipment being installed. If any rebated Equipment is moved to a new location, removed, disabled, or otherwise discontinued while still operational, the applicant shall inform the Rebate Program of the changes. Undisclosed changes found during the rebate program evaluation by SBC, Redwood Coast Energy Authority, Lake Area Planning Authority Council, Mendocino Council of Governments ("NREN Partners"), or CPUC that result in discontinued use of Equipment may require the applicant to refund a prorated amount of the rebate. If the equipment received an NREN rebate or other California utility ratepayer-funded rebate, replacement of that Equipment is not eligible for issuance of another rebate.

3. **APPLICATION:** Application forms are located at https://northernren.org/residential-rebates/. Submissions using expired versions of the application form will be rejected. A complete application package must include all required information, copies of Proof(s) of Purchase, and any additional information or documentation that may be required by SBC. Physical applications must be signed by the applicant. If applying online, the applicant must acknowledge they have read,

understand, and agree to comply with the terms and conditions of the Rebate Program. The applicant must be the person identified on the account name of the electric account or be the purchaser of the Equipment. The "Installation Date" on the application is the date the Equipment was installed and fully operational or the permit closure date. Assignment of rebate payments to a third party may be made only by the applicant. SBC will make a determination in its sole discretion whether a submitted application is complete. Failure to submit a complete application package may result in the delay or rejection of a filed application.

a. **Installations Requiring Permitting**: The permit number must be entered on the application.
b. **Installations Replacing Existing Natural Gas Equipmen**t: Applicant must have an active natural gas account serving the Installation Site Address and must submit responses to the Electrification Supplemental Questionnaire as part of the complete application package.
c. **Heat Pump Space Heating & Cooling Installations:** On the application, the applicant must certify compliance with both permitting requirements and contractor licensing requirements and enter the "Permit Open Date" and "Permit Closed Date."

4. **PROOF OF PURCHASE**: A copy of a paid or final invoice/receipt must be submitted to SBC as proof of purchase ("Proof of Purchase"). The invoice/receipt must show: the installed Equipment manufacturer and model number, number of units, installed cost, purchase date, indication of full payment made, installation address, and vendor or contractor name. The invoice/receipt must break out the installed cost of the Equipment separately from the cost of any unrelated items. Submission of invoices/receipts that do not meet all requirements will subject applicant to additional documentation requests by SBC. Invoices/receipts that do not include the Installation Site Address will require photo documentation (with geo-coordinates embedded) of the installed Equipment and nameplate with a readable model number. Neither quotes nor estimates are acceptable as Proof of Purchase. Submission of an application without an invoice/receipt will require additional documentation of the final conditions, including Equipment documentation and cost itemization for the Equipment. Inability to meet Proof of Purchase requirements or provide additional documentation requested by SBC will cause the application to be rejected.

5. **REBATE TERMS:** Applicant understands the rebate amount is determined by the amount listed on the Northern Rural Energy Network SBC rebate website pages on the permit open date. Applicant shall repay the full amount of the rebate, together with penalty equal to an amount up to 1.5 times the amount of the rebate to be imposed in SBC's discretion, in the event SBC determines at any time that a) the Equipment was never installed at the Installation Site Address identified in the application, b) the Installation Site Address identified in the application does not receive electric service through the Service Agreement ID listed in the application, c) the rebate was procured through intentionally misrepresented facts, or d) the rebate was fraudulently obtained.

6. **REBATE PAYMENTS:** Rebate payments ("Payments") will be sent to the Installation Site Address or the mailing address for payment if different from the Installation Site Address. Payments will be made payable to the applicant unless the applicant has assigned payment to a third party ("Payment Assignment"). Payment Assignments may only be signed by the applicant. When the

Payment Assignment is executed, payment will be made to the identified payee. Payments will be made by check and will be issued within 60 business days following submission of a completed and approved application package as defined in Section 3 above. Applicant shall provide SBC with a completed and signed Form W-9 Request for Taxpayer Identification Number and Certification prior to release of the Payment, if requested by SBC. SBC shall issue applicant an IRS Form 1099 when required to meet IRS reporting requirements.

7. **SITE ACCESS AND VERIFICATION**: Applicant will allow, if requested, a representative from SBC, CPUC, or any SBC/CPUC authorized third party reasonable access to the Installation Site Address to verify the installed Equipment. Applicant understands a rebate will not be issued if this verification process is refused, when required before rebate approval. The applicant represents that they have legal control over the Installation Site Address and/or permission from the property owner or occupant, as applicable, to enter into this agreement and to adhere to the terms and conditions of the Rebate Program.

8. **INSTALLATION:** Equipment must be installed in compliance with all applicable federal, state, and local laws and manufacturer's specifications, including installation contractor licensing requirements and permitting requirements, as applicable.
    a. Heat Pump Space Heating Installations: Contractors performing installations must hold a C-20 or General B license.

9. **DOUBLE DIPPING:** The applicant may not apply for or receive incentives from any other CPUC funded energy efficiency program (such as Golden State Rebates or PG&E Rebates) for the Equipment listed in this application. Equipment discounted by a CPUC funded energy efficiency program at the point of sale is not eligible for rebates through this Rebate Program.

10. **CUSTOMER INFORMATION**: SBC and NREN Partners shall keep all information provided confidential, including a) account information, b) contact information, and c) information submitted to the Rebate Program. Notwithstanding the foregoing, the CPUC shall be granted access to the provided information only as required and permitted by law or regulation, or as required to meet Rebate Program funding and compliance requirements. SBC and NREN Partners will not use the name or identifying characteristics of the applicant in advertising, sales promotions, or other publicity without the applicant's advance written approval.

11. **CPUC DISCLOSURE AND RIGHTS:** Program funding is made available under the auspices of the CPUC and may be subject to additional CPUC requirements. All Rebate Program information and any documentation related to this application or provided by applicant as a result of this application will be made available to the CPUC upon request to meet Rebate Program funding and compliance requirements.

12. **NO OBLIGATION**: California consumers are not obligated to purchase any full fee service or other service not funded by this Rebate Program. This Rebate Program is funded by California utility ratepayers under the auspices of the CPUC.

NO OBLIGACIÓN: Los consumidores de California no están obligados a comprar ningún servicio de tarifa completa u otro servicio no financiado por este Programa de Reembolsos. Este Programa de Reembolsos está financiado por los contribuyentes de servicios públicos de California bajo los auspicios de la CPUC.

13. **WARRANTY AND INDEMNIFICATION:** SBC is not responsible for costs associated with Equipment installation. SBC is not responsible for warranties on Equipment purchased. SBC makes no representation or warranty, and assumes no liability with respect to quality, safety, operational capability, reliability, or any other design aspects or other measure(s) installed under the Rebate Program and expressly disclaims any such representation of warranty or liability. Applicant agrees to indemnify and hold harmless SBC and its directors, officers, agents, employees, and volunteers from and against all losses, damages, demands, liabilities, costs and expenses including reasonable attorney's fees arising from any claims related to any Equipment installed and services performed during the installation or maintenance of the Equipment. SBC shall not be liable to the applicant for any incidental, special, indirect, or consequential damages related to this agreement and the terms and conditions of the Rebate Program.

14. **LIMITATIONS:** Funding is available on a first-come, first-served basis until depleted. Only one rebate will be issued per Equipment installation. Rebate offerings and rebate amounts may change without notice. Residential rebates are available to customers on a residential electric account. The combination of the SBC rebate and other allowable non-SBC rebates for which the applicant applies cannot exceed the installed price of the Equipment, including taxes and shipping costs. SBC further reserves the right to change, modify, or terminate the Rebate Program at any time without liability. Submittal of an application does not guarantee receipt of a rebate. SBC reserves the right, in its sole discretion, to determine the completeness of an application, to reject any application, to deny a rebate payment after approval to any applicant deemed by SBC to be in violation of any term or condition of the Rebate Program, or to deny a rebate payment after approval to any applicant deemed by SBC to have intentionally misrepresented information provided with or in their application. SBC is not responsible for items lost or destroyed in transit through the mail or electronic medium. SBC reserves the right to limit the number of products for which a rebate is provided.

Sierra Business Council
Attn: Northern Rural Energy Network SBC Rebate Program
PO Box 2428
Truckee, CA 96160
SBC Rebates are posted at: https://northernren.org/residential-rebates/
Email: info@northernren.org